

Code of Good Practice



Mountain Biking

As part of our commitment to advancing sustainable tourism, we encourage our tourism partners to improve their sustainability performance by providing them with the guidance below.

- Ensure applicable legal permits & permission to access the activity area are in place
- Ensure insurance is in place for participants and team
- Identify health & safety risks, implement management systems, and provide appropriate safety equipment, including repair kits and spare parts during the ride
- ✓ Ensure there are enough team members available in case of emergency
- ✓ Monitor activity area conditions (including weather) in advance & during the activity
- ✓ Be familiar with activity area and ensure that navigation and communication tools are in good working order
- ✓ Maximise local economic benefits through employment and purchasing
- Avoid single use & disposable items, pack out what you take in, pick up any rubbish found along the way
- ✓ Use **eco-friendly products**, e.g., for cleaning purposes
- ✓ Be waterwise and take pro-active measures to use water sparingly
- ✓ Minimise energy used in the activity as part of a climate action strategy
- Provide information in advance about your sustainability actions, activity accessibility, what to expect, and what to bring with
- ✓ Screen participants ahead of time to make sure that the activity is well suited to their fitness & level of ability
- ✓ Plan activities on approved tracks only, avoid sensitive habitat, and tracks that just received high rainfall (to prevent erosion)
- ✓ Manage group size to minimise impacts on people & the planet, and ensure safe guide : participant ratio
- ✓ Obtain written confirmation, e.g., via indemnity, that participants are aware of activity risks
- ✓ Brief participants before the activity starts about do's and don'ts, safety, what to expect, logistical considerations, conduct (including low impact operation of bicycles), hazards to be aware of, group pace and communication, not disturbing / removing flora and fauna, rubbish collection and disposal, 'bush toilet' etiquette, and rules regarding alcohol and fires
- Share information about local nature & culture, as well as social development / conservation projects that participants may want to support
- In sensitive environments, clean footwear and bicycles before and after activity to prevent spread of invasive species
- ✓ Show respect for the land, waterways, wildlife, and other users in the activity area
- ✓ Cross watercourses at designated spots, reduce speed, and cross at 90° to banks on entry/exit
- ✓ Stay on designated route and apply least impact principles where no trail exists
- Repair and compensate for any damage caused to the activity area
- Participate in conserving activity area integrity; notify authorities of concerns and participate in rehabilitation projects





